# Tableau Upgrade 2024 [1]

UIS is updating the Tableau server to version 2022.1.20 for all three environments: private Dev, private PRD, and Public.

## Why an unexpected upgrade?

Tableau has identified a security vulnerability that requires an upgrade as soon as possible.

## When will the Tableau Servers be unavailable?

During these maintenance windows, the respective Tableau environments will be temporarily unavailable to all users. We kindly request your cooperation in spreading awareness about this planned downtime and advising stakeholders to avoid accessing the systems during the specified times.

- **Tableau Dev Upgrade:** 9 a.m. – 2 p.m. Tuesday, Jan. 16

- **Tableau Prod Public Upgrade:** 9 a.m. – 2 p.m. Tuesday, Jan. 16

- **Tableau Prod Private Upgrade:** 5 p.m. – 11:59 p.m. Wednesday Jan. 17

All Tableau Developers who have Tableau Desktop installed on their computer will be responsible for upgrading their Tableau Desktop version. Tableau Developers individually can assess their needs and determine when they want to upgrade to a new Tableau Desktop version. [2]

## When and why should I upgrade to the new version of Tableau Desktop?

- UIS recommends you upgrade to the new version of Tableau Desktop 2022.1.20.
- By upgrading your desktop to Tableau 2022.1.20, you can take advantage of the new features as well as other improvements and enhancements.
- To avoid compatibility issues, your Tableau Desktop version should be compatible with the Tableau Server version.

For more information, visit Why and How to update to the new Tableau Desktop [3].

## How do I update my desktop version?

Visit <u>Tableau Support Releases</u> [4] to directly download the updated software to install on your device. If you do not have admin privileges to install third-party software on your work device, please contact your IT support team. It is best to have downloaded the software prior to your IT appointment.

## IT Support for software installations:

- CU System: <u>help@cu.edu</u> [5]
- CU Boulder: <u>oithelp@colorado.edu</u> [6]
- CU Denver/AMC: <u>oit-servicedesk@ucdenver.edu</u> [7]
- UCCS: <u>helpdesk@uccs.edu</u> [8]

**Note:** You do not need to uninstall the older version before you install the new version. You can install multiple release versions of Tableau Desktop. The older version will only be overwritten if they are different maintenance releases of the same version, i.e. if the second number in the version ID name is the same.

For example, version 2021.3.1 would be overwritten by 2021.3.2 but not by 2021.4.1. For more information on keeping older versions, visit <u>Upgrade Tableau Desktop</u> [9].

After you've used the new version for a while and have upgraded all your workbooks or flows, we recommend uninstalling the old version to avoid confusion and clutter.

**The new installation of version 2022.1.20 includes a security patch addressing a recently discovered security vulnerability.**


**Groups audience:**
University Information Services
**Sub Title:**
The Tableau Server security upgrade will begin on Tuesday, Jan. 16

**Source URL:**https://www.cu.edu/uis/service-catalog/tableau/support/tableau-upgrade-2024

**Links**
[1] https://www.cu.edu/uis/service-catalog/tableau/support/tableau-upgrade-2024
[2]
https://cu0.sharepoint.com/:w:/r/sites/UIS/teams/databi/PublicDocs/Product%20At%20CU/Tableau/Tableau%20Upgr
%202022.1.6/Why%20and%20How%20to%20update%20to%20New%20Tableau%20Desktop.docx?d=w380459a8(
[3] https://cu0.sharepoint.com/:w:/r/sites/UIS/teams/databi/PublicDocs/Product At CU/Tableau/Tableau
Upgrade Documents - 2022.1.6/Why and How to update to New Tableau
Desktop.docx?d=w380459a863a74a9b95a4641cd1a27273&amp;csf=1&amp;web=1&amp;e=MJ1kjJ
[4] https://www.tableau.com/support/releases
[5] mailto:help@cu.edu?subject=Tableau%20software%20install%20needed
[6] mailto:oithelp@colorado.edu?subject=Tableau%20upgrade%20software%20install%20needed
[7] mailto:oit-
servicedesk@ucdenver.edu?subject=Tableau%20upgrade%20software%20install%20needed
[8] mailto:helpdesk@uccs.edu?subject=Tableau%20upgrade%20software%20install%20needed
[9] https://help.tableau.com/current/desktopdeploy/en-us/desktop_deploy_version_compat_top.htm