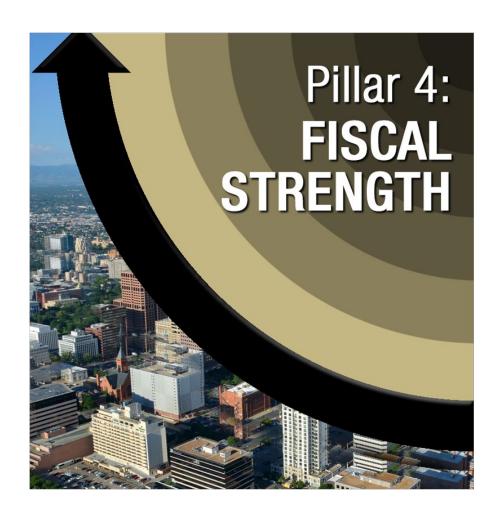


### Introduction



The university reports annually on its ongoing efforts to increase efficiency and deliver greater value. These efforts result in savings for students, departments, campuses, and employees.

# Efficiency Efforts

#### Streamline Student Services Access

 Review and update processes and resources to ensure students can easily access services

#### Cost Savings through Standardization

 Enhance standardized operating procedures and maximize current resources to achieve cost savings

#### **Energy Efficiency Upgrades**

 Upgrade building infrastructure, including LED lights, HVAC, freezers, and other equipment, to reduce energy costs

#### Personnel Savings

 Realize personnel savings by restructuring and reorganizing administrative areas and implementing new systems

#### Technology Utilization for Paperless Initiatives

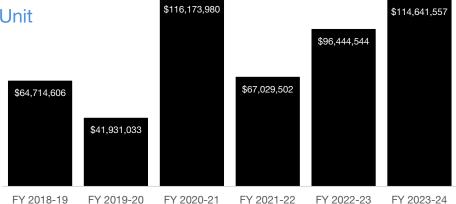
Utilize technology to advance paperless initiatives and improve processes

#### Fiscal Strength

## Operating Efficiencies

 The university reports annually on its ongoing efforts to increase efficiency and deliver greater value. These efforts result in savings to students, departments, campuses, and employees.

- Cost Savings to Campus/System
- Cost Savings to Department/Unit
- Cost Avoidance
- Cost Savings to Student
- Other
- Reallocation of Resources



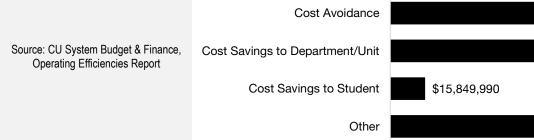
# **\$501 million**FY 2018-19 to FY 2023-24

FY 2018-19 to FY 2023-24

\$85,442,330

\$74,367,270

\$104,579,571



Cost Savings to Campus/System

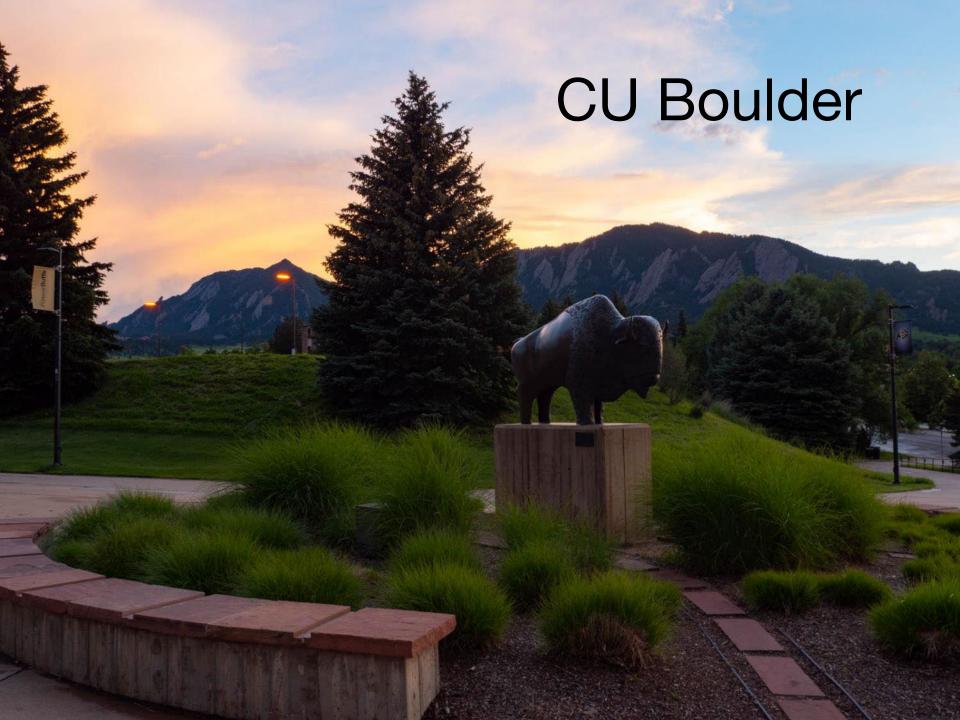
Reallocation of Resources

\$2,044,910

\$218.651.151

# FY 2023-24 CU Efficiencies Overview

		Estimated
Efficiency Type	Actions	Savings
Cost Avoidance	68	\$ 30,812,634
Cost Savings to Campus/ System	99	\$ 57,489,348
Cost Savings to Department/ Unit	210	\$ 16,246,824
Cost Savings to Student	10	\$ 3,436,938
Other	33	\$ 6,467,509
Reallocation of Resources	5	\$ 188,304
TOTAL	425	\$ 114,641,556
Accumulate Savings for Investment	14	\$ 5,932,273
Other	24	\$ 5,288,100
Redirect Savings to Area of Need outside Department/Unit	28	\$ 30,344,956
Redirect Savings to Area of Need within Department/Unit	110	\$ 13,218,422
Reduce Ongoing Costs of Operation	249	\$ 59,857,805
TOTAL	425	\$ 114,641,556



## FY 2023-24 CU Boulder Efficiencies

Efficiency Type	Actions	Savings
Cost Avoidance	5	\$ 205,087
Cost Savings to Campus/ System	13	\$ 802,791
Cost Savings to Department/ Unit	64	\$ 2,145,795
Cost Savings to Student	3	\$ 72,701
Other	13	\$ 1,643,664
Reallocation of Resources	1	\$ 81,871
TOTAL	100	\$ 4,951,909
Accumulate Savings for Investment	2	\$ 159,428
Other	6	\$ 1,820,528
Redirect Savings to Area of Need outside Department/Unit	3	\$ 75,500
Redirect Savings to Area of Need within Department/Unit	13	\$ 182,567
Reduce Ongoing Costs of Operation	76	\$ 2,713,885
TOTAL	100	\$ 4,951,909

**Estimated** 

## **CU** Boulder Efficiencies

#### **Students**

- University Libraries joined with the Office of Information Technology to buy iClickers at a discount, allowing for students to use them free of charge
  - o iClickers are a classroom response system allowing for enhanced engagement between students and instructors
  - \$2,200 estimated annual savings
- Wardenburg Health Center has enabled students with Medicaid to access their services, eliminating the need for out-of-pocket payments or the purchase of Buffcare
  - In FY 2023-24, 93 students with Medicaid would have previously purchased Buffcare at \$500, a savings of \$46,500
  - Will be an ongoing savings depending on utilization going forward

## **CU** Boulder Efficiencies

### Space and Infrastructure

- Facilities Management used in-house landscape architects to design and produce construction documentation
  - \$10,000 estimated annual savings
- Real Estate Services offset administrative costs through property management arrangements with outside entities
  - \$353,000 estimated annual savings

#### Operational

- Budget and Fiscal Planning implemented a budget planning tool
  - The tool automates processes resulting in efficiencies and standardization
  - \$35,000 estimated annual savings
- Environment Health and Safety used in-house services for Radiation Safety and X-ray machines annual maintenance, operations, and certification
  - \$336,000 estimated annual savings

## **CU** Boulder Efficiencies

### Leveraging Technology

- Enrollment Management leveraged the capabilities of OnBase software to automate and streamline scholarship check processing
  - Minimized manual work and decreased the volume of customer service inquiries from students about delays in processing their scholarship checks
  - \$10,000 estimated annual savings
- Human Resources transitioned some of its professional development to an oncampus group setting
  - By using a group setting on campus, HR reduced annual costs associated with travel to trainings and conferences
  - \$22,000 estimated annual savings



# FY 2023-24 CU Denver Efficiencies

Efficiency Type	Actions	Estimated Savings
Cost Avoidance	16	\$ 333,843
Cost Savings to Campus/ System	2	\$ 64,784
Cost Savings to Department/ Unit	14	\$ 557,497
Other	3	\$ 2,512
Reallocation of Resources	3	\$ 66,433
TOTAL	38	\$ 1,025,068

Other	4	\$ 21,919
Redirect Savings to Area of Need outside Department/Unit	0	\$ 1,259
Redirect Savings to Area of Need within Department/Unit	10	\$ 435,687
Reduce Ongoing Costs of Operation	24	\$ 566,203
TOTAL	38	\$ 1,025,068

### **CU Denver Efficiencies**

### Space and Infrastructure

- Maximizing the use of existing resources, minimizing unnecessary expenditures, and improving space utilization
  - Eliminated budget for furniture and repurposed existing items.
  - Converted classroom spaces to multiple/flex-use spaces.
  - Limited work to essential repairs and maintenance.
  - \$35,000 estimated annual savings

### **CU Denver Efficiencies**

#### Operational

- Reduced printing, eliminated copier contracts, reduced phone lines, and implementation of more efficient standardized operating procedures
  - \$415,000 estimated annual savings\*
- Reduction of expenses through researching competing vendors, and utilizing enterprise agreements
  - \$266,000 estimated annual savings
- Personnel savings as a result of restructuring and reorganizing administrative areas, earning certifications to provide services in-house, and eliminating positions through attrition
  - \$418,000 estimated annual savings

<sup>\*\$215,000</sup> of savings is from consolidated entities, shared with the CU Anschutz campus

## **CU Denver Efficiencies**

### Leveraging Technology

- Utilization of technology to further paperless initiatives and process improvements
  - Switched to online forms for Teacher Assistants' applications
  - Routed documents through DocuSign
  - Created Formstack for Purchase Orders/Standing Purchase Orders, saving time for the accounting team
  - Used online servers instead of external storage, saving money and enhancing collaboration.
  - Transitioned donor "thank you" cards to electronic options, saving costs on printing, publication, and mailing
  - Shared Canvas shell for faculty course guidance, saving time.
  - \$86,000 estimated annual savings\*

<sup>\*\$54,000</sup> of savings is from consolidated entities, shared with the CU Anschutz campus



# FY 2023-24 CU Anschutz Efficiencies

Efficiency Type	Actions	Estimated Savings	
Cost Avoidance	22	\$ 2,593,20	62
Cost Savings to Campus/ System	15	\$ 4,065,3	73
Cost Savings to Department/ Unit	37	\$ 873,8	73
Other	9	\$ 138,60	03
TOTAL	83	\$ 7,671,1	12

Other	7	\$ 82,416
Redirect Savings to Area of Need outside Department/Unit	4	\$ 240,162
Redirect Savings to Area of Need within Department/Unit	22	\$ 524,147
Reduce Ongoing Costs of Operation	50	\$ 6,824,387
TOTAL	83	\$ 7,671,112

## **CU Anschutz Efficiencies**

#### Space and Infrastructure

- Energy efficiency measures
  - Xcel Energy rebates for energy savings initiatives and savings from purchasing natural gas directly from suppliers
  - Replacement of inefficient lighting with LED light sources
  - Replacement of -80 degree freezers with more efficient Sterling Freezer units resulting in utility savings
  - Upgraded HVAC units to more energy-efficient equipment and transitioned to more environmentally friendly refrigerant
  - Continued removal of bluegrass on the Anschutz campus, resulting in savings on water, fertilizer, and maintenance costs
  - \$3.1 million estimated annual savings

## **CU Anschutz Efficiencies**

### Operational

- Cost savings resulting from elimination of some phones and copier contracts and investments in programs to retain students and employees
  - \$2.7 million estimated annual savings\*
- Reduction of expenses through cross-campus collaborations, researching competing vendors, and negotiating pricing agreements
  - \$186,000 estimated annual savings
- Personnel and operating savings from consolidating functions, reorganizing teams and cross-training in administrative areas
  - \$860,000 estimated annual savings

<sup>\*\$215,000</sup> of savings is from consolidated entities, shared with the CU Denver campus

## **CU Anschutz Efficiencies**

### Leverage Technology

- Utilization of technology to further paperless initiatives and process improvements
  - Implemented Smartsheet, Formstack and Power Automate technologies to replace manual and paper processes in academic and administrative areas
  - Implemented PowerBI dashboards to provide efficient access to clinical operation and billing activity data, facilitating quicker decision making and time savings
  - Migrated tech transfer software to a new vendor hosted system, with automations, integrations and reporting to enhance commercialization support
  - \$827,000 estimated annual savings\*

<sup>\*\$54,000</sup> of savings is from consolidated entities, shared with the CU Denver campus



# FY 2023-24 UCCS Efficiencies

Efficiency Type	Actions	Estimated Savings
Cost Avoidance	9	\$ 197,300
Cost Savings to Campus/System	14	\$ 2,069,475
Cost Savings to Department/ Unit	35	\$ 403,492
Cost Savings to Student	7	\$ 3,364,237
Other	1	\$ 50,000
Reallocation of Resources	1	\$ 40,000
TOTAL	67	\$ 6,124,504
Accumulate Savings for Investment	3	\$ 1,132,615
Other	7	\$ 3,363,237
Redirect Savings to Area of Need outside Department/Unit	2	\$ 11,160
Redirect Savings to Area of Need within Department/Unit	32	\$ 177,815

Reduce Ongoing Costs of Operation

**TOTAL** 

1,439,677

6,124,504

23

67

## **UCCS** Efficiencies

#### **Students**

- Textbook Affordability and Access Program (TAAP) provides students easy and affordable access to their textbooks by the first day of class
  - \$3.23 million estimated annual savings

#### Space and Infrastructure

- Campus HVAC System
  - Optimized building scheduling and sequences to reduce campus utility costs
  - \$560,000 estimated annual savings
- Energy and Sustainability metric reporting is now completed by staff
  - \$48,000 estimated annual savings

## **UCCS** Efficiencies

### Operational

- Human Resources streamlined the personnel search models
  - Shortening job posting durations and administrative efforts, which reduced the average time-to-fill by 52%, minimizing candidate loss, improved hiring
  - \$260,000 estimated annual cost savings
- Personnel and operating savings from consolidating functions and reorganizing teams
  - \$139,000 estimated annual savings
- Cost savings resulting from transitioning from physical phones to Teams phones
  - \$26,000 estimated annual savings

## **UCCS** Efficiencies

### Leveraging Technology

- Office of Research Integrity implemented an online processing application that will automate manual tasks for the Institutional Review Board (IRB) application and back-office system
  - \$15,000 estimated annual savings

# System Administration









# FY 2023-24 System Administration Efficiencies

Efficiency Type	Actions	Estimated Savings
Cost Avoidance	15	\$ 27,483,142
Cost Savings to Campus/ System	55	\$ 50,486,925
Cost Savings to Department/ Unit	60	\$ 12,266,167
Other	7	\$ 4,632,730
TOTAL	137	\$ 94,868,963

Accumulate Savings for Investment	9	\$ 4,640,230
Redirect Savings to Area of Need outside Department/Unit	19	\$ 30,016,875
Redirect Savings to Area of Need within Department/Unit	33	\$ 11,898,206
Reduce Ongoing Costs of Operation	76	\$ 48,313,653
TOTAL	137	\$ 94,868,963

# System Administration Efficiencies

- Risk Management Total Property/Casualty/Workers' Compensation Self-Insurance Program Recovery Savings
  - \$9.2 million estimated annual savings
- Treasury Refinanced existing bonds, refunded bonds and commercial paper, and other debt savings
  - \$29.6 million estimated annual savings
- University Controller Investigated, pursued, and received an abatement of tax penalties for campuses
  - \$242,000 estimated one-time savings
- CU Health Plan Moved mail order and specialty pharmacy to CVS
  - \$12.5 million estimated savings
- PSC Implemented a streamlined procurement solution for purchases with strategic suppliers
  - \$969,000 estimated annual savings