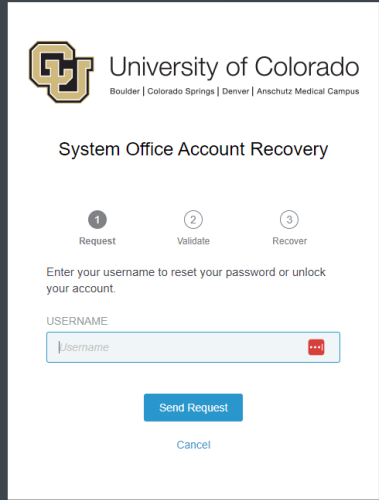
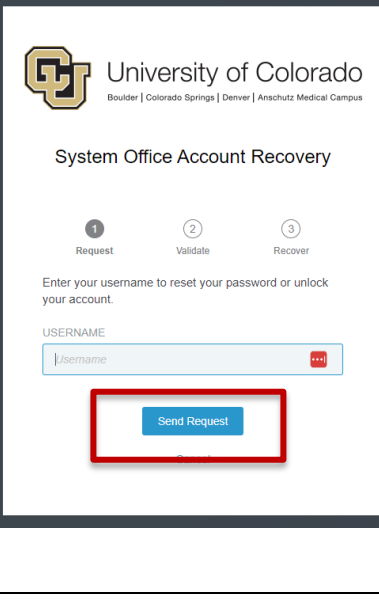


## How to reset your CU System Administration account password

### PURPOSE:

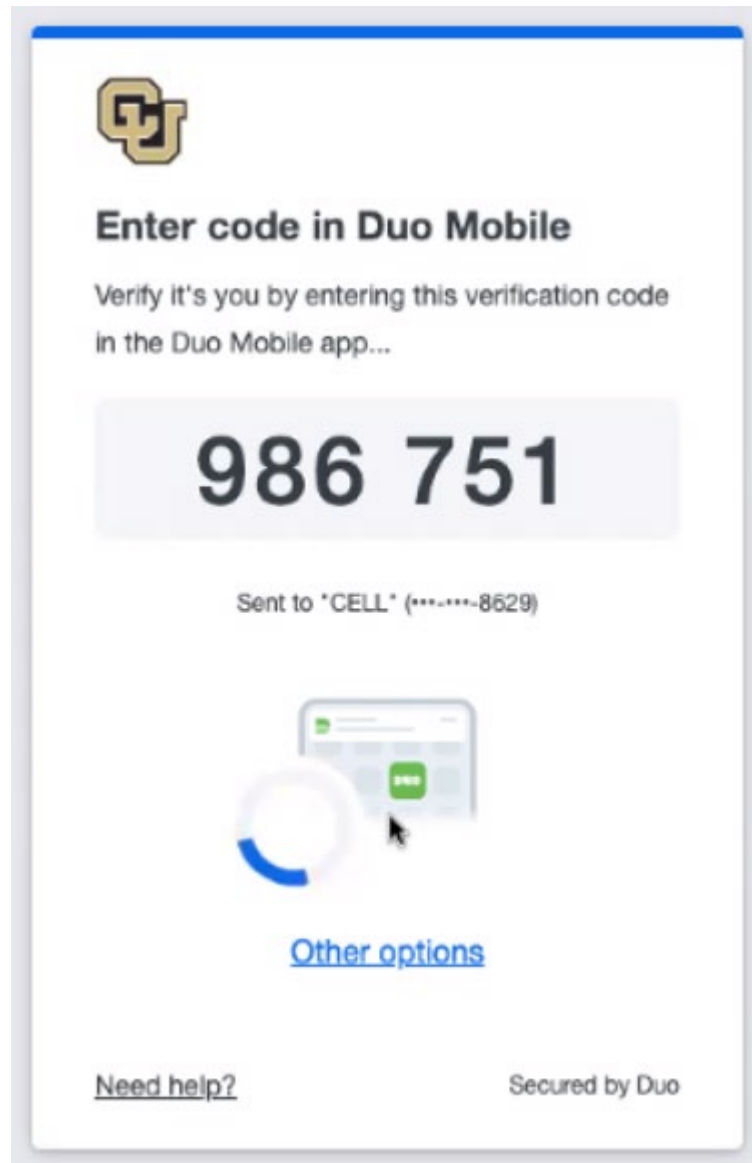
- How to recover or change your CU System password without the Service Desk's assistance


<p>Open a browser and go to: <a href="https://password.cu.edu">https://password.cu.edu</a></p> <p>NOTE: This is not the link to change admin-account passwords or CU campus passwords. It is only for CU System Administration employee accounts.</p>			
<p>Enter your username and click <b>Send Request</b>.</p>			

# UIS SERVICE DESK

## PASSWORD RESET

A code will pop up in the browser window. Verify your identity by entering this code in the Duo Mobile app.






**Enter code in Duo Mobile**

Verify it's you by entering this verification code in the Duo Mobile app...

**986 751**

Sent to \*CELL\* (\*-\*\*-\*\*-8629)



[Other options](#)

[Need help?](#) Secured by Duo



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UNIVERSITY INFORMATION SERVICES

**Contact UIS**

Call: (303) 860 4357

Email: [help@cu.edu](mailto:help@cu.edu)

# UIS SERVICE DESK

# PASSWORD RESET

Enter your new password, keeping in mind the CU System password requirements:

1. Must contain at least 12 characters
2. Must contain at least one uppercase letter
3. Must contain at least one lowercase letter
4. Must contain at least one numeral
5. Must contain at least one special character
6. Must not be one of your previous passwords

Then, reenter your password to confirm and hit **Reset**.

**Reset Your Password**

Request Validate **Reset**

[See Password Requirements ^](#)

Passwords need to meet the following requirements:  
MUST contain at least 10 characters  
MUST contain at least one uppercase letter  
MUST contain at least one lowercase letter  
MUST contain at least one number  
MUST contain at least one special character (#\$%&'0\*;<=>?[]^\_~)

NEW PASSWORD

CONFIRM NEW PASSWORD

Reset

Cancel

You should receive an email notification that your password has been changed.

