

# Skillsoft Percipio: Frequently Asked Questions

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As we implement and migrate to the new learning management system (LMS), Skillsoft Percipio, refer to this guide for a current list of questions and answers. If you have a question about Percipio, email [System.Training@cu.edu](mailto:System.Training@cu.edu). We'll reply to your question and add it to this FAQ.

## Q. Why are we implementing a new LMS?

- A. Our current LMS, Skillsoft Skillport, is being sunsetted and we are not able to renew our contract which ends in October, 2024.

## Q. When is Percipio going live?

- A. August 22, 2024, is the go-live date for Percipio, if everything goes as planned. If needed, there is a backup date of September 12, 2024.

## Q. What information from Skillport will migrate to Percipio?

- A. All Instructor-Led Training (ILT), CU custom content, and Skillsoft compliance courses will migrate to Percipio. Only active employees, student employees, and POIs will have an account provisioned during user import. All completion history for active courses will be migrated and mapped to active employee user accounts.

## Q. Will there be an outage while the migration takes place?

- A. Yes. The LMS will be unavailable August 19-21. Learners should complete any online courses they have started by August 16 at 5pm, as only completions will migrate. Beginning on August 5, no new ILT courses or sessions should be created and no new ILT registrations will be accepted. It is recommended to avoid holding ILT sessions August 5-21. If you have ILTs that must happen during that time, contact [system.training@cu.edu](mailto:system.training@cu.edu).

## Q. If I am an Administrator in Skillport, will I still be an Administrator in Percipio?

- A. Yes, however, you will need to attend a training webinar in July. Current Administrators will receive an invitation to select a session through email. If you are a current Administrator, but have not received an invitation, please contact [System.Training@cu.edu](mailto:System.Training@cu.edu)

## Q. How will Percipio be accessed?

- A. All learners will access Percipio through their respective employee/student portal, the same as they access Skillsoft today. The tile will be updated, but the process is the same.

## Q. Will my transcript still reflect my completed training.

- A. Yes, in Percipio you will see previously completed training in Activity, instead of Transcript. Also, all employees and supervisors can continue to view completed custom training and specific standard training using the Training Summary available on the portal.