

Reach all your recipients. [1]

May 15, 2014 by [Amy Ventura](#) [2]

When you “Address & Assemble” your email, you have to select from a list of “Available preference categories” at the bottom of the screen (see attached screenshot). You need to select one or more of these three preference categories:

Thank You Emails
Giving Opportunities
Advancement Events

If you select one of the other preference categories, there is a good chance that some of your recipients will not receive your email. Many of the preference categories may seem like a very logical choice for the particular email you’re sending—don’t be fooled! For best results, use only the three preference categories above, which have been created specifically for Advancement emails. If you’ve done this correctly, the recipient count in Address & Assemble should be the same as the list count in Create and Manage Lists.

Confused? Email or call me with any questions about this important info!

Source URL:<https://www.cu.edu/blog/ecomm-blog/reach-all-your-recipients>

Links

[1] <https://www.cu.edu/blog/ecomm-blog/reach-all-your-recipients> [2] <https://www.cu.edu/blog/ecomm-blog/author/456>