

## UIS maintenance for May 21 on non-production testing and development environments <sup>[1]</sup>

April 20, 2021 by [UIS Communications](#) <sup>[2]</sup>

### Description:

All university non-production services will be unavailable during a **12-hour** maintenance window on **Friday, May 21**.

Non-production maintenance windows affect the development, testing, and QA versions of CU's production systems for development.

**Timing: 6 a.m. to 6 p.m. Friday, May 21**

### What systems are down?

Affected non-production applications include: [Campus Solutions](#)[Campus Solutions](#) [CU-SIS](#) [Campus Solutions \(CS\)](#) is the primary component of CU Student Integrated Systems (CU-SIS). It encompasses many functions directly related to student administration, faculty workload and course management. <sup>[3]</sup> | [Campus Solutions Mobile Application](#)[Campus Solutions Mobile Application](#)[Campus Solutions Mobile Application](#) or [Campus Mobile](#) is a collection of eight mobile applications that serve our four campuses via Android and Apple mobile operating systems. Each campus has branded their mobile apps to their specifications. The mobile applications expose [Campus Solutions' Student Center](#) via mobile device, formatting content appropriately. <sup>[4]</sup> | [Cherwell](#)[Cherwell](#) [Cherwell Service Management](#) is a platform that enables delivery of efficient services, allows for the automation of business processes and workflows, and service desk functionality. <sup>[5]</sup> | [Central Information Warehouse \(CIW\)](#)[Central Information Warehouse \(CIW\)](#)The [Central Information Warehouse \(CIW\)](#) is CU's system-wide centralized data repository for information sourced from administrative systems. <sup>[6]</sup> | [Concur](#)[Concur](#) [The Concur Travel & Expense System \(Concur\)](#) is the university's system for booking official employee travel, requesting cash advances, requesting reimbursement and reconciling procurement card and travel expenses. <sup>[7]</sup> | [CRM](#)[Constituent Relationship Management \(CRM\)](#)[Constituent Relationship Management, PeopleSoft \(CRM\)](#) is the primary tool to send recruitment communications to prospective students and applicants for CU campuses. <sup>[8]</sup> | [CU-Data](#)[CU-Data](#)The [CU Reporting System \(CU-Data/CU Reporting/Cognos/Motio/Data Stage\)](#) is a robust tool offering standardized business intelligence reports to assist with analysis and presentation of data contained in the [Central Information Warehouse \(CIW\)](#). <sup>[9]</sup> | [CU Marketplace](#)[CU Marketplace](#)The [CU Marketplace](#) is the university's official procurement-to-pay system. The software is used by CU to create and approve purchase requisitions, place purchase orders, receive goods and services and process invoices. <sup>[10]</sup> |

DATC Degree Audit and Transfer Credit (DATC) The Degree Audit and Transfer Credit (DATC) system tracks academic progress toward graduation. It evaluates CU and transfer courses to a specific academic program. [11] | End User Experience (EUE) monitoring | Enterprise Portal Enterprise Portal Enterprise Portal is the main point of entry for self-service applications for students, faculty and staff. It is sometimes called CU Resources, MyCUInfo, myUCCS Portal or CU Access. [12] | eRA eRA The Electronic Research and Administration (eRA) system automates processes the university uses to apply for research grants and other funding. The interface with HCM shares information related to payroll, benefits and other activities. [13] | FIN FIN The PeopleSoft Finance System (FIN) is a Web-based application that allows CU employees to perform the tasks needed to manage financial information. [14] | Grants Grants The PeopleSoft Enterprise Grants Management is a Web-based solution that manages the full life cycle of research administration, including proposal generation, transitioning proposals into awards, award tracking, facilities and administration processing, comprehensive bill generation, and financial reporting. [15] | HCM HCM Human Capital Management (HCM) software is used for core human resources, payroll and benefits, and other HR-related activities. [16] | ImageNow | Integration Gateway Integration Gateway Integration gateway is a platform that manages the receipt and delivery of messages passed among systems through PeopleSoft Integration Broker. [17] | My Leave My Leave My Leave is used to collect, review and approve employee time and leave information. [18] | OnBase OnBase OnBase is a document management solution that secures business content in a centralized, secure location that is easily accessed from any device or location. [19] | Parchment Parchment Parchment is a digital credential service, allowing learners, academic institutions, and employers to request, verify and share credentials. [20] | Phire Phire PeopleSoft's Phire Architect tool automates file and application migrations and helps manage application development change requests. [21] | R25 Interface Server Application | Secure Enterprise Search (SES) | Secure File Transfer Protocol Secure File Transfer Protocol This system used for the transfer of computer files between a client and server on a computer network. [22] | SharePoint SharePoint SharePoint is a web-based collaborative platform that integrates with Microsoft Office. It is primarily a document management and storage system, but the product is configurable and usage can vary substantially among different teams and departments. [23] | Skillsoft | Sunapsis Sunapsis The Sunapsis application is used by campus International Education and Admissions offices to report and track foreign national students and scholars from around the globe and help keep them engaged in learning at CU. [24] | TeamMate TeamMate TeamMate Audit is a comprehensive audit management system designed to help auditors and audit department leadership manage all aspects of the audit process. [25] | Terminal Servers Developer Terminal Server Services Developer terminal server services is remote desktop access to specific servers allowing multiple developers access for the purpose of doing development work. [26] | TTO Portal

**Not sure if you use these systems?** Visit the UIS Glossary [27] for details on each application.

All production services will be available. Production services are systems with real-time data that is available to students, staff and faculty.

Thank you for your cooperation as we complete this necessary maintenance work. Please reach out to UIS Communications with questions at uiscommunications@cu.edu [28].

## Upcoming maintenance

- See the [Business Calendar](#) [29] for future maintenance window dates and times.
- Visit the [UIS Maintenance Matters Blog](#) [30] for details on upcoming maintenance and how it affects you.

[non-production](#) [31]

### **Display Title:**

All university non-production services will be unavailable for a 12-hour window from 6 a.m. to 6 p.m. Friday, May 21, for scheduled maintenance.

### **Send email when Published:**

Yes

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[1] <https://www.cu.edu/blog/maintenance-matters/uis-maintenance-may-21-non-production-testing-and-development-environments> [2] <https://www.cu.edu/blog/maintenance-matters/author/28671>  
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[8] <https://www.cu.edu/uis-glossary/constituent-relationship-management-crm> [9] <https://www.cu.edu/uis-glossary/cu-data> [10] <https://www.cu.edu/uis-glossary/cu-marketplace> [11] <https://www.cu.edu/uis-glossary/degree-audit-and-transfer-credit-datc> [12] <https://www.cu.edu/uis-glossary/enterprise-portal>  
[13] <https://www.cu.edu/uis-glossary/era> [14] <https://www.cu.edu/uis-glossary/fin> [15] <https://www.cu.edu/uis-glossary/grants> [16] <https://www.cu.edu/uis-glossary/hcm> [17] <https://www.cu.edu/uis-glossary/integration-gateway> [18] <https://www.cu.edu/uis-glossary/my-leave>  
[19] <https://www.cu.edu/uis-glossary/onbase> [20] <https://www.cu.edu/uis-glossary/parchment> [21] <https://www.cu.edu/uis-glossary/phire> [22] <https://www.cu.edu/uis-glossary/secure-file-transfer-protocol> [23] <https://www.cu.edu/uis-glossary/sharepoint> [24] <https://www.cu.edu/uis-glossary/sunapsis>  
[25] <https://www.cu.edu/uis-glossary/teammate> [26] <https://www.cu.edu/uis-glossary/developer-terminal-server-services> [27] <https://www.cu.edu/uis/maintenance-matters-blog/glossary>  
[28] [http://mailto:uiscommunications@cu.edu](mailto:uiscommunications@cu.edu) [29] <https://sp.cu.edu/UIS/Lists/BusinessCalendar/calendar.aspx> [30] <https://www.cu.edu/blog/uis-service-alerts>  
[31] <https://www.cu.edu/blog/maintenance-matters/tag/non-production>