

Upcoming UIS Maintenance Alert: InfoEd down for upgrade Friday, Nov. 12 through Monday, Nov. 15 ^[1]

November 10, 2021 by [Employee and Information Services](#) ^[2]

Description: InfoEd production service will be down for upgrade 5 p.m. Friday, Nov. 12 until 8 a.m. Monday, Nov. 15.

The InfoEd Electronic Research Administration (eRA) system is the official electronic research administration system adopted by the University of Colorado to manage the research lifecycle from start to finish.

Timing: 5 p.m. Friday, Nov. 12 until 8 a.m. Monday, Nov. 15

Impact:

Unavailable systems during the outage: InfoEd

All other production and non-production services will be available.

Questions? Please contact erahelp@cu.edu ^[3].

More information:

- The [Business Calendar](#) ^[4] highlights future maintenance window dates and times.
- The [UIS Maintenance Matters Blog](#) ^[5] details upcoming UIS service maintenance events.

Thank you for your cooperation as we complete this necessary maintenance work.

[production](#) ^[6], [Maintenance Matters](#) ^[7], [InfoEd](#) ^[8]

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