

Shadowing Returns to the FinPro Help Desk ^[1]

June 9, 2013 by [normandy.roden](#) ^[2]

Do you like being shadowed? Many of our callers to the Finance & Procurement Help Desk would like the FinProHelp Consultants to shadow them -- in other words, to look directly at their screens as the Consultants answer technical or procedural questions. Good news in time for fiscal year-end: We'll be implementing a new (and better) shadowing tool later this month. Look for the announcement in a future OUC blog posting.

Source URL:<https://www.cu.edu/blog/ouc-news/shadowing-returns-finpro-help-desk>

Links

[\[1\] https://www.cu.edu/blog/ouc-news/shadowing-returns-finpro-help-desk](https://www.cu.edu/blog/ouc-news/shadowing-returns-finpro-help-desk) [\[2\] https://www.cu.edu/blog/ouc-news/author/752](https://www.cu.edu/blog/ouc-news/author/752)