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# Avoid fake browser update scams [1]

July 8, 2024 by ES and UIS Communications [2]

Be cautious if you ever receive an online pop-up urging you to update your browser or any software. It is likely an update scam. These scams often include a link to update your browser, which tricks you into downloading malware. You should never use a link from a browser pop-up to update your browser. Instead, close any window with a potentially malicious pop-up and follow these steps to update your browser.

## **Microsoft Edge**

Edge works seamlessly with OneDrive. It will automatically check for updates and apply them when you restart the web browser. However, many users rarely close all browser windows.

- 1. In Edge, click the three horizontal dots in the top right corner.
- 2. In the popup menu, click **Settings**.
- 3. Under Settings, click About Microsoft Edge

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4. The About page shows whether Edge is up-to-date. If it shows an update is available, select **Download** and proceed to install.

Automatically download updates over metered networks (for example, cellular network) and apply them on browser restart. Charges may apply.

# **Google Chrome**

Download Updates over metered connections

- 1. In Chrome, select the three vertical dots on the far right of the taskbar.
  - If your Chrome version is outdated or has a pending update that needs your attention, the word "Update" will appear alongside the three vertical dots.
- 2. Select Help from the dropdown menu, then select About Google Chrome

	<ul> <li>New tab</li> <li>New window</li> </ul>	Ctrl+T Ctrl+N
	A New Incognito window	Ctrl+Shift+N
	Person 1 Not sig	gned in >
	Passwords and autofill	>
	S History	>
	🗄 Downloads	Ctrl+J
	Bookmarks and lists	>
	Extensions	>
	Delete browsing data	Ctrl+Shift+Del
	<b>Q</b> Zoom – 100%	+ 0
	🖨 Print	Ctrl+P
	G Search this page with Google	
	Translate	
	Find and edit	>
	□ Save and share	>
	More tools	>
O About Google Chrome	⑦ Help	>
What's New	Settings	
⑦ Help center	Exit	
Report an issue     Alt+Shift+1		

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3. Chrome will begin to update automatically if your version is not up-to-date.

About Chrome

 Image: Chrome (100%)
 Updating Chrome (100%)

 Version 126.0.6478.116 (Official Build) (64-bit)
 Image: Chrome (100%)

 Get help with Chrome
 Image: Chrome (100%)

 Report an issue
 Image: Chrome (100%)

 Privacy policy
 Image: Chrome (100%)

4. Once the updated version has finished installing, press **Relaunch** to finalize the update process.

About Chrome	
O Google Chrome	
<ul> <li>Nearly up to date! Relaunch Chrome to finish updating.</li> <li>Version 126.0.6478.116 (Official Build) (64-bit)</li> </ul>	Relaunch
Get help with Chrome	
Report an issue	
Privacy policy	

5. The About Chrome section will now reflect the up-to-date version.

About Chrome				
O Google Chrome				
Chrome is up to date Version 126.0.6478.127 (Official Build) (64-bit)				
Get help with Chrome				
Report an issue				
Privacy policy				

# Firefox

- 1. In Firefox, select the three horizontal dots on the far right of the taskbar.
- 2. Select Help

Sync and save data	Sign In
New tab	
New window	
New private window	
Bookmarks	>
History	>
Downloads	
Passwords	
Add-ons and themes	
Print	
Save page as	
Find in page	
Translate page	
Zoom -	90% 🕂 🗹
Settings	
More tools	>
Help	>
Exit	Ctrl+Shift+Q

3. Select About Firefox.



4. If your version of Firefox is outdated, it will update automatically. Click **Restart to Update Firefox** 

to finalize the update.



## Safari

- 1. Open App Store.
- 2. Navigate to the **Updates** section.
- 3. Check for available Safari updates.

# Oh no, I opened a suspicious link or attachment! Now what?

Immediately report it as a possible incident. Reporting it immediately allows the information security team to act quickly, determine the level of impact and contain the incident. Visit the Report an Incident web page [3] to learn more.

Information security incidents can happen to anyone. No retaliation will be taken against anyone who, in good faith, reports a possible information security incident.

You can learn more about phishing scams from the Office of Information Security [4].

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