

Clearing cookies and cache ^[1]

April 30, 2020 by [UIS Communications](#) ^[2]

A cache stores temporary internet files to speed opening web pages, but it can cause problems when websites are updated. Because of this, clearing cookies and cache is often the first step in troubleshooting internet browsing issues. Clear your cookies and cache with ease using this week's keyboard shortcut.

With your preferred internet browser open, press **Ctrl+Shift+Delete (Command+Shift+Delete** in MacOS) to open the Clear browsing data window. There, you can choose to clear data from your browsing history, cookies or cached images and files.

[computer help](#) ^[3], [cache](#) ^[4]

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