# Empowering Connections: 2024 UIS Impact Report highlights ways technology brings CU together [1]



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Every click, connection and solution delivered by University Information Services is anchored in four core principles: accessibility, performance, scalability and security. The 2024 UIS Impact Report celebrates the collaborations with CU campuses and CU System administration that underscore their commitment to those principles.



This report not only highlights key metrics and "at-a-glance" data but also delves into CU's strides to ensure digital resources are accessible to everyone.

UIS works closely with each campus's Office of Information Technology, the Controller's Office, Human Resources, Finance, Student Services, Procurement, Research and Grants, the Office of Advancement and many CU campus departments to enhance accessibility, performance, scalability and security.

# **Highlights**

- Dive into the three CU Innovation & Efficiency Award projects.
- Learn how UIS elevates performance through enterprise application upgrades.
- Peruse CU System Administration artificial intelligence safely and efficiently.
- Explore how collaborations with the UIS Campus Data Hub are revolutionizing data analytics.
- Discover the new process that reduced Service Desk desktop tickets by 44%.
- Find out how CU continues advancing digital accessibility.
- Look ahead to the 2025 UIS forecast, featuring transformative projects and ongoing improvements.

Together, we will continue to drive innovation and excellence across CU, with accessibility, performance, scalability and security leading the way.

Visit the UIS Impact Report [3]

## impact report [4]

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