

Integrated Online Services (IOS) New User Quiz ^[1]

Pre-Access Requirements

Indicate the dates on which you most recently completed the following SkillSoft courses.

Information Security and Privacy Awareness *

CU: Information Security for IT Service Providers *

CU: FERPA (Family Education Rights and Privacy Act) *

Quiz Questions

The benefits of requesting help via the help tickets include: *

- Troubleshooting tips to self-resolve, eliminating the need to submit a ticket.
- Fastest response time.
- Prioritization.
- All of the above.

When I have a question, it's a good idea to: *

- Check wiki index resources.
- Submit a help ticket.
- Ask a colleague with similar/more experience.
- All of the above.
- Call Messa/Susan directly.

I log in to Salesforce using my campus single sign-on (SSO): *

Basic information about a contact - such as name and email address - can be found on which Object: *

- Contact
- Application
- Program Enrollment

Information about a lead - such as status of an application - can be found on which Object: *

- Contact
- Application
- Program Enrollment

In order for others to have access to a Report I made, I need to save it to which type of folder? *

Employee Details

First and Last Name *

University Email Address *

Source URL: <https://www.cu.edu/crm/forms/integrated-online-services-ios-new-user-quiz>

Links

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