## Secure File Transfer Protocol (SFTP) [1]

## Overview:

CU's Secure File Transfer Program (SFTP) is used by customers to upload files for batch processing and to provide short-term storage to aid in collaboration between staff and vendors.

Benefits: Some of the benefits of SFTP include:

- 24/7 file transfer services capabilities
- Centralized location for short-term file storage
- Secure file transfer for campuses, customers (<u>Finance [2]</u>, <u>HRMS [3]</u>, <u>UC4 [4]</u>, <u>CIW/Cognos [5]</u>, <u>Campus Solutions [6]</u>, <u>DATC [7]</u>) and vendors
- Validates and authorizes files uploaded for batch processing and storage

Who is eligible to use the service: Any CU staff member or vendor with a need to upload or download files to the university via SFTP.

**How to request access to the service:** Refer to the <u>Access</u> [8] website to request access to SFTP. (Note: Must be on a CU network to access this restricted website.)

Alias Information / Service History: SFTP or Secure FTP. Used to be called Dilbert.

Related Services: Finance [2], [3]HRMS [9], UC4 [4], CIW/Cognos [5], Campus Solutions [6], DARS [7]

**Service Hours**: Outside of normal UIS Service Desk operating hours of Monday through Friday 7:30 a.m. to 5:30 p.m.

Escalation Contact: Production Services (ps.cc@cu.edu) [10].

## **Groups audience:**

**University Information Services** 

Source URL: <a href="https://www.cu.edu/uis/service-catalog/secure-file-transfer-protocol-sftp">https://www.cu.edu/uis/service-catalog/secure-file-transfer-protocol-sftp</a>

## Links

[1] https://www.cu.edu/uis/service-catalog/secure-file-transfer-protocol-sftp [2]

https://www.cu.edu/uis/service-catalog/finance-system [3] https://www.cu.edu/uis/service-catalog/human-resources-management-hrms [4] https://www.cu.edu/uis/batch-processing-automic

[5] https://www.cu.edu/uis/service-catalog/central-information-warehouse-ciw[6]

https://www.cu.edu/uis/cu-sis-campus-solutions-cs [7] https://www.cu.edu/uis/degree-audit-and-transfer-credit-datc [8] https://www.cu.edu/uis/access-it-security/request-access [9] https://www.cu.edu/dept/office-president-0 [10] mailto:ps.cc@cu.edu