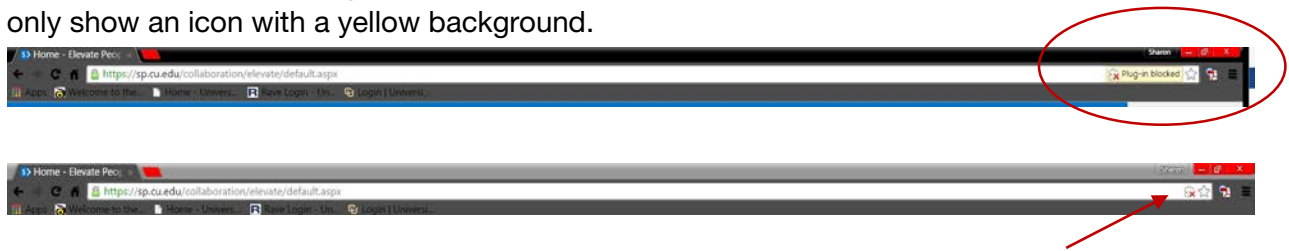# Enabling SharePoint using the Chrome Browser

When accessing SharePoint, if you notice that documents are downloading and changes you make are not getting uploaded to the server, the most likely cause is that the Microsoft Office plug-in is not running. Chrome alerts you to allow the plug-in to run – follow these steps to enable it.
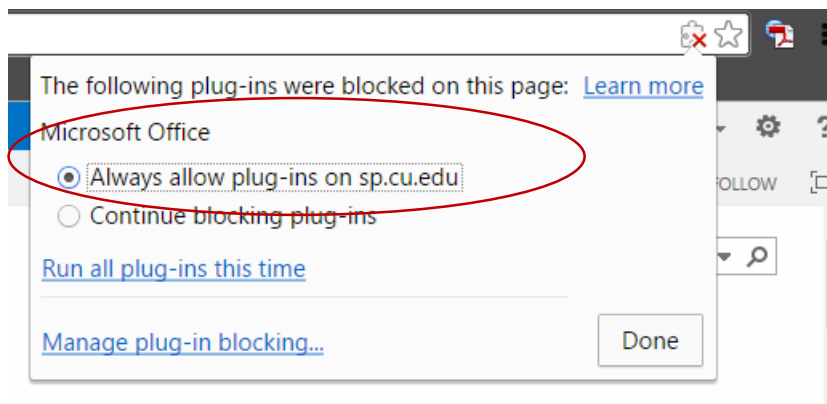
Important! *Depending on your version of Office and your browser settings you may not see a notification until you try to open a document.*
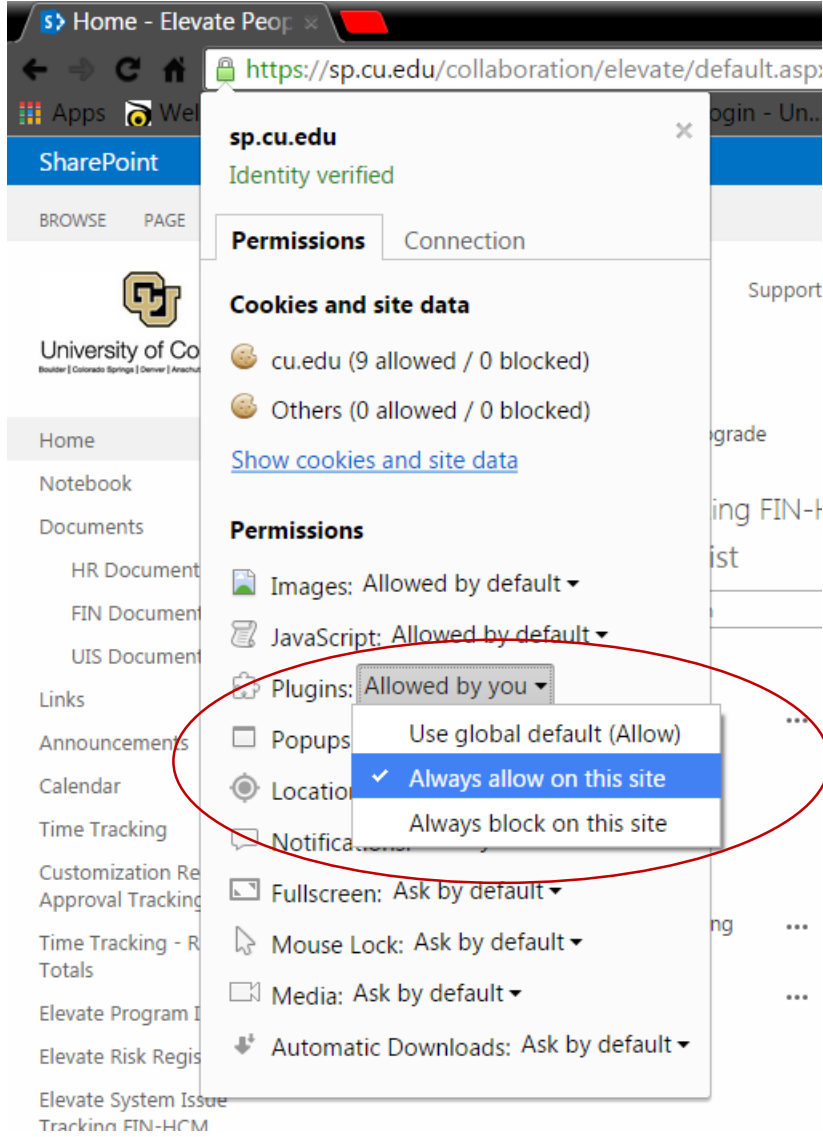
Enable the Plugin

On your first visit or attempt to open a document, Chrome displays a *Plugin Blocked* notification near the top right-hand side of the menu bar. After a few seconds, this will shrink to only show an icon with a yellow background.

Click this icon and choose to **Always allow plug-ins from sp.cu.edu** → **Done.**

Verify that the SharePoint plug-in is enabled in Chrome by clicking the Lock icon before the URL, selecting the drop-down next to *Plugins: Allowed by you* and validating that **Always allow on this site** is checked.

Do you have questions about the plug-in to allow SharePoint to run in Chrome? Contact the UIS Service Desk at help@cu.edu or 303-860-help(4357).